Changes to the
Ultimate Health Plans
2022
Evidence of Coverage

April 29th, 2022

Dear Member,

This is important information on changes in your Advantage Care CHF by Ultimate (HMO C-SNP) coverage.

We previously sent you a notice with instructions on how to electronically access the Evidence of Coverage (EOC), which provides information about your coverage as an enrollee in our plan. This notice is to let you know there was an error in your EOC. Below you will find information describing and correcting the error. Please keep this information for your reference. The correct EOC can be found on our website at www.ChooseUltimate.com.

Changes to your EOC

Where you can find the error in your 2022 EOC	Original Information	Corrected Information	What does this mean for you?
On page 199, under "Section 6.2. What is an exception?" your Evidence of Coverage lists the formulary exception tier as:	Tier 3	Tier 1 ($0.00)	If we agree to make an exception and cover a drug that is not on the Drug List, you will need to pay the cost-sharing amount that applies to drugs in Tier 1.

You are not required to take any action in response to this document, but we recommend you keep this information for future reference. If you have any questions, please call us at 1-888-657-4170. TTY users should call 711. We are open Monday through Sunday from 8:00 am - 8:00 pm Eastern. During certain times of the year we may use alternative technologies to answer your call on weekends and Federal holidays.

Ultimate Health Plans is an HMO with a Medicare contract and is contracted with the Florida State Medicaid program for Dual Special Needs Plans. Enrollment in Ultimate Health Plans depends on contract renewal.

ATENCIÓN: Si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-888-657-4170 (TTY: 711).

ATANSYON: Si w pale Kreyòl Ayisyen, gen sèvis èd pou lang ki disponib gratis pou ou. Rele 1-888-657-4170 (TT: 711).