

# Direct Member Reimbursement Form



**INSTRUCTIONS:** You will need your physician or other healthcare provider to assist and supply information in completing this form, including the procedure code(s) and diagnosis codes(s), if available.

- Attach medical records and proof of payment (ex: payment receipts or a copy of both the front and back of a cashed check) for each supply or service requested for reimbursement. Any missing information may result in a processing delay or denial of the request)
- A separate form must be completed for each individual requesting reimbursement
- Retain a copy of this reimbursement form and all receipts for your records

## Member Information

|                 |                        |            |              |     |
|-----------------|------------------------|------------|--------------|-----|
| LAST NAME       |                        | FIRST NAME |              | MI  |
| MEMBER ID #     | BIRTHDATE (MM/DD/YYYY) |            | PHONE NUMBER |     |
| MAILING ADDRESS |                        | CITY       | STATE        | ZIP |

## Provider Information

**NOTE:** This section must be completed. Please contact your health care provider for assistance.

|                |  |            |       |     |
|----------------|--|------------|-------|-----|
| LAST NAME      |  | FIRST NAME |       |     |
| TAX ID #       |  |            |       |     |
| STREET ADDRESS |  | CITY       | STATE | ZIP |

## Service Information

Detail Description for Medical Reimbursement:

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| Date of Service   | Service Location | Procedure Codes | Number of Units | Diagnosis Codes | Amount Paid |
|-------------------|------------------|-----------------|-----------------|-----------------|-------------|
|                   |                  |                 |                 |                 | \$          |
|                   |                  |                 |                 |                 | \$          |
|                   |                  |                 |                 |                 | \$          |
|                   |                  |                 |                 |                 | \$          |
| Total Amount Paid |                  |                 |                 |                 | \$          |

The time limit to submit a request for review is one year from the date of service, this and other important information may be found in Chapter 7 of your explanation of coverage handbook. Please allow us 60 calendar days to complete the processing of your request. Services that were rendered outside of the United States may take longer. **THIS IS NOT A GUARANTEE OF PAYMENT.** Actual payment for covered services will be paid at the appropriate level according to your plan benefit.

**Mail or deliver this completed form and all documents to PO Box 3459, Spring Hill FL, 34611  
Fax: (800) 303-2607**